

Gigaset

E310H

Congratulations

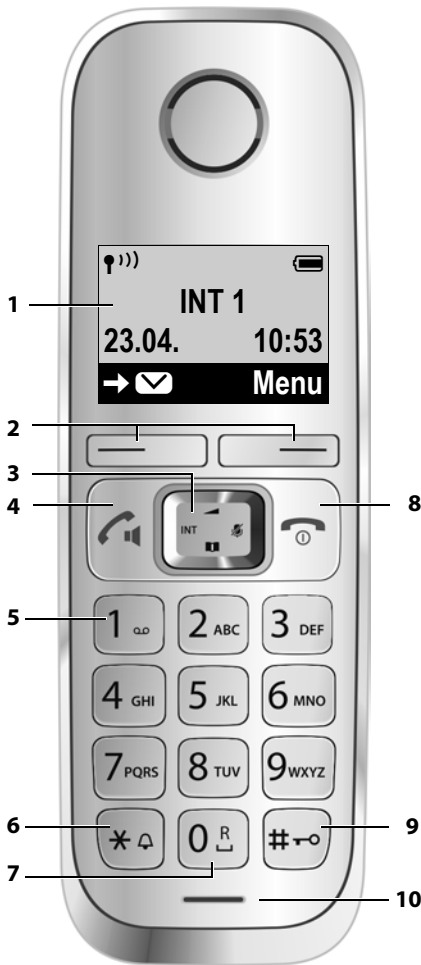
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MADE IN GERMANY

Overview of handset



- 1 **Display** in idle status
(→ page 17)
- 2 **Display keys** (→ page 3)
- 3 **Control key** (→ page 4)
- 4 **Talk/speaker key**
Accept call; start dialling; toggle between earpiece and speaker mode (→ page 28);
Lights up: speaker mode activated;
Flashes: incoming call
- 5 **Key 1**
Call answering machine (dependent on base) /network mailbox (→ page 34)
- 6 **Star key**
Ringers on/off (press and **hold**)
- 7 **0 key/recall key**
Consultation call (flash): press and **hold**
- 8 **End call key, on/off key**
End call; cancel function; go back one menu level (press briefly); back to idle status (press and **hold**); activate/deactivate handset (press and **hold** in idle status)
- 9 **Hash key**
Keypad lock on/off (press and **hold**, → page 21); upper/lower case and digits (→ page 47); enter dialling pause (press and **hold**)
- 10 **Microphone**

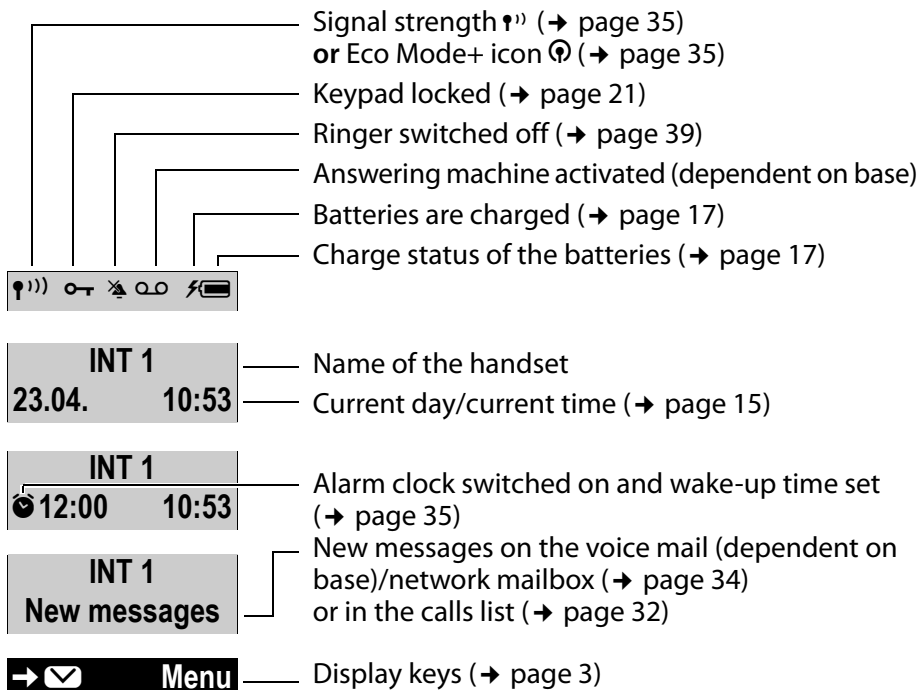
Please note

To **change the display language**, proceed as described on page 37.

Icons and keys

Display icons

The display depends on the phone's settings and operating status.



Other display icons:

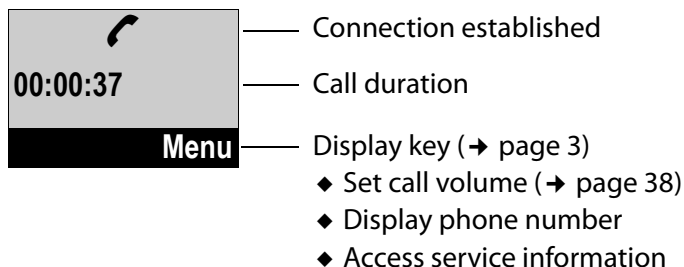
Call (→ page 27)



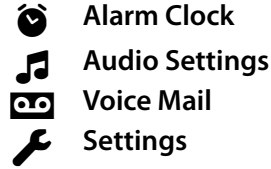
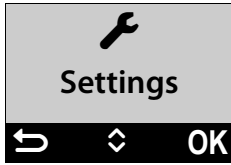
Alarm call (→ page 35)



Display during external call:



Main menu icons



For information on using the menu and the menu tree, see: page 19, page 24.

Display keys

The functions of the display keys change depending on the particular operating situation.

Example:

- ① Current display key function
- ② Display keys



Examples:

Menu	Open main menu/menu for further functions.
OK	Confirm selection or save entry.
→ ☐	Access calls list (→ page 32), network mailbox (→ page 34) or answering machine list (dependent on base).
< C	Delete key: delete one character at a time from right to left.
↶	Go back one menu level or cancel operation.

Control key

In the description below, the side of the control key (up, down, right, left) that you have to press in the different operating situations is marked in black e.g.,  for "press right on the control key".



The control key has a number of different functions:

When the handset is in idle status

-  Open the main menu.
-  Open the directory.
-  Open the list of handsets.
-  Call up the menu for setting the handset's call volume.

In menus and in lists

-  Scroll up/down a line at a time.

In input fields

-  /  Use the control key to move the cursor to the left  or right .

During an external call

-  Mute the microphone.
-  Open the directory.
-  Initiate an internal consultation call.
-  Adjust the loudspeaker volume for earpiece and speaker mode.

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Safety precautions

Warning

Read the safety precautions and the user manual before use. Explain their content and the potential hazards associated with using the telephone to your children.



Use only the power adapter supplied.



Fit only the recommended, rechargeable batteries (→ page 45), i.e., never use a conventional (non-rechargeable) battery or other battery type as this could result in significant health risks and personal injury.



Using your telephone may affect nearby medical equipment. Be aware of the technical conditions in your particular environment, for example doctor's surgery. If you use a medical device (e.g., a pacemaker), please contact the device manufacturer. They will be able to advise you regarding the susceptibility of the device to external sources of high frequency energy. Please refer to the "Appendix" chapter for the specifications of this Gigaset product.



Do not hold the rear of the handset to your ear when it is ringing or when speaker mode is activated. Otherwise you risk serious and permanent damage to your hearing.

During a call, a very high call volume can be set on your handset. This setting can cause damage to the hearing of people with good hearing and is only intended for people with a hearing impairment (→ page 38).

Your Gigaset is compatible with the majority of digital hearing aids on the market. However, perfect function with all hearing aids cannot be guaranteed.

The handset may cause interference in analogue hearing aids. If you require assistance, please contact the hearing aid supplier.



Do not install the charger in bathrooms or shower rooms. The charger is not splash-proof.



Do not use your phone in environments with a potential explosion hazard (e.g., paint shops).



If you give your phone to a third party, make sure you also give them the user guide.



Remove faulty bases from use or have them repaired by our Service team, as these could interfere with other wireless services.

Please note

- ◆ Not all of the functions described in this user guide are available in all countries.
- ◆ The device cannot be used in the event of a power failure. It is also **not** possible to transmit **emergency calls**.

First steps

Checking the package contents

- ◆ One Gigaset E310H handset
- ◆ Two batteries
- ◆ One battery cover
- ◆ One charger
- ◆ One power adapter
- ◆ One user guide

Setting up the charger

The charger is designed for use in dry rooms in a temperature range of +5°C to +45°C.

- ▶ Set up the charger on a level, non-slip surface or mount the charger on the wall (→ page 48).

Please note

Pay attention to the range of the base.

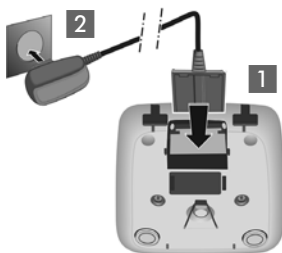
This is up to 300 m in unobstructed outdoor areas and up to 50 m inside buildings. The range is reduced when Eco Mode is activated (→ page 35).

The phone's feet do not usually leave any marks on surfaces. However, due to the multitude of different varnishes and polishes used on today's furnishings, the occurrence of marks on the surfaces cannot be completely ruled out.

Please note:

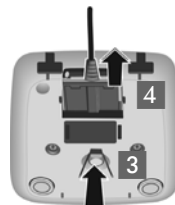
- ◆ Never expose the telephone to the effects of heat sources, direct sunlight or other electrical devices.
- ◆ Protect your Gigaset from moisture, dust, corrosive liquids and fumes.

Connecting the charger



- ▶ Connect the flat plug on the power adapter **1**.
- ▶ Plug the power adapter into the plug socket **2**.

To disconnect the plug from the charger, press the release button **3** and disconnect the plug **4**.



Setting up the handset for use

The display is protected by a plastic film.

Please remove the protective film!

Inserting the batteries and closing the battery cover

Warning

Use only rechargeable batteries (→ page 45) recommended by Gigaset Communications GmbH i.e., never use a conventional (non-rechargeable) battery, as this could result in significant health risks and personal injury. For example, the outer casing of the batteries could be damaged or the batteries could explode. The phone could also malfunction or be damaged as a result of using batteries that are not of the recommended type.

- ▶ Insert the batteries with the polarity in the correct direction.
The polarity is indicated in/ on the battery compartment.



- ▶ Slide the battery cover back into the main casing until it clicks into place.

To reopen the battery cover, for instance to replace the batteries, press the grooved area at the top of the cover and slide it downwards.



Initial charging and discharging of the batteries

The correct charge status can only be displayed if the battery is first fully charged **and** discharged.

- ▶ Charge the handset in the charger for **7 hours**.



Please note

The handset must only be placed in the designated Gigaset E310/ E310A base or the corresponding charger.

- ▶ After charging, remove the handset from the charger and only replace it when the batteries are **fully discharged**.

Please note

- ◆ After the first battery charge **and** discharge, you may place your handset in the charger after every call.
- ◆ Always repeat the charging and discharging procedure if you remove the batteries from the handset and reinsert them.
- ◆ The batteries may warm up during charging. This is not dangerous.
- ◆ After a while, the charge capacity of the batteries will decrease for technical reasons.

Changing the display language

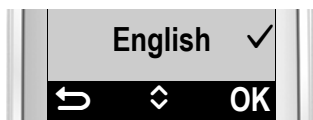
Change the display language if you do not understand the language currently set.



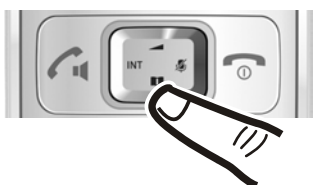
- ▶ Press the right-hand display key.



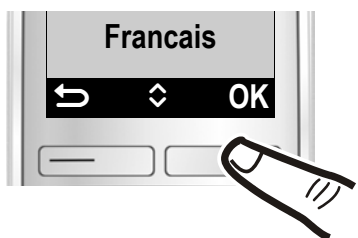
- ▶ Press keys **4** **2** **1** **slowly** one after the other.



The display for setting languages appears and the current language (e.g., English) is selected.



- ▶ Press down on the control key  ...



... until the language you wish to use is displayed e.g., French.

- ▶ Press the key below **OK** to select this language.

The selection is marked with ✓.



- ▶ Press and **hold** the end call key  to return to idle status.



Registering the handset

Before you can use the phone, you must first register the handset to the base. The registration procedure will depend on the type of base.

Automatically registering the E310H handset to the Gigaset E310/E310A base

Prerequisite: The handset must not already be registered to a base.



Register HS or Put into base flashes on the display.

- Place the handset in the base with its **display facing forward**.



The handset registers automatically. Registration can take **up to 5 minutes**.

Do not remove the handset from the base during this time.



After it has registered, the handset display shows **HS registered** briefly and then returns to idle status.

Please note

- ◆ Each key press interrupts automatic registration.
- ◆ If the handset is already registered to at least one base or if automatic registration does not work, the handset will have to be registered manually.

Manually registering the E310H handset

A Gigaset E310H handset can be registered on up to four bases.

You must manually register the handset on both the handset (1) and the base (2).

1) On the handset

Menu ▶  **Settings** ▶ **OK** ▶  **Handset** ▶ **OK**
▶  **Register HS** ▶ **OK**
▶ Enter the base system PIN (default setting: 0000) ▶ **OK**
Registering flashes on the display.

2) On the base

- ▶ Within 60 seconds, press and **hold** the registration/paging key on the base (approx. 3 seconds).

After it has registered, the handset display shows **HS registered** briefly and then returns to idle status. The internal number of the handset appears in the display, e.g., **INT 1**.

The registration process is cancelled after 60 seconds. If the handset has not registered within this time, repeat the process.

Please note

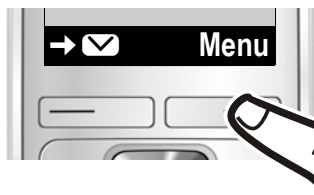
For instructions on de-registering handsets, please consult the base user guide.

Setting the date/time

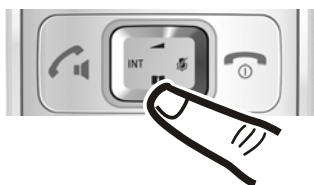
Set the date/time so that the correct date and time can be assigned to incoming calls, and so that you can use the alarm.

Please note

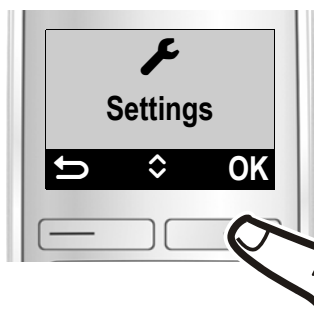
Depending on your network provider, the date and time may be displayed automatically.



- ▶ Press the key below **Menu** on the display screen to open the main menu.

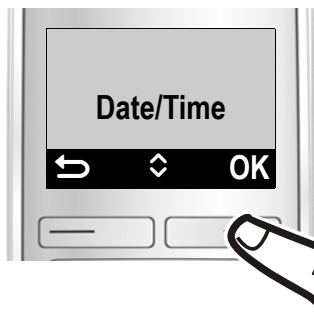


- ▶ Press down on the control key ...



... until the menu entry  **Settings** appears on the screen.

- ▶ Press the key below **OK** on the display screen.



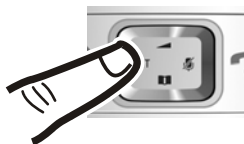
The menu entry **Date/Time** appears on the screen.

- ▶ Press the key below **OK** on the display screen.

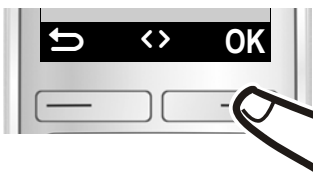
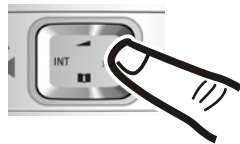
First steps



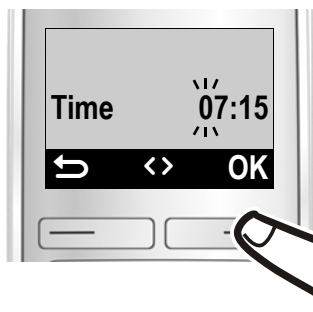
- ▶ The input field opens. The active line is marked [...]. Enter the day, month and year as a 6-digit number via the keypad, e.g., for 1 April 2011.



To correct errors: Press left or right on the control key to change the position of the cursor.



- ▶ Press the key below **OK** on the display screen to confirm your entry.



- ▶ Enter the hours and minutes as a 4-digit number via the keypad, e.g., for 07:15 am. If necessary, use the control key to swap between fields.
- ▶ Press the key below **OK** on the display screen to confirm your entry.



The display shows **Saved**. You will hear a confirmation tone.



- ▶ Press and **hold** the end call key  to return to idle status.

Please note

If your phone receives the date and time during calling line display (e.g., via your network provider, a router or PABXs), you can specify whether this data should be copied to your phone:

- ▶ Press the following keys in sequence:



You will see the following display and the current setting will flash:

973 SET: [0]

- ▶ Press one of the following keys to determine when the date should be copied across:



Never



Or **Once**, in case the date/time is not set on your phone



Always

Your selection is displayed (e.g., 2 for Always):

973 SET: [2]

- ▶ Press the display key **OK**.

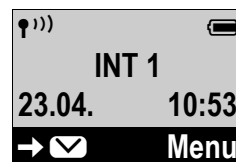
Display in idle status

Once the phone is registered and the time set, the idle status is shown as in this example.

Screen display

- ◆ Reception between the base and the handset:

- Good to poor: 📶 📶 📶 📶
- No reception: 📶



- ◆ Battery charge status:

- 📶 Batteries charged to over 66%
- 📶 Batteries charged to between 34% and 66%
- 📶 Batteries charged to between 11% and 33%
- 📶 Batteries charged below 11%
- 📶 Flashes: battery almost empty (less than 10 minutes of talktime)
- 🔌 🔌 🔌 🔌 Charging

If **Eco Mode+** (→ page 35) is activated, the 📶 icon is displayed in the top left corner of the display.

What would you like to do next?

Your phone is now ready for use.

If you have any questions about using your phone, please read the tips on troubleshooting ("Questions and answers" → page 43) or contact our Customer Care team (→ page 41).

What would you like to do next?

Now that you have successfully set up your Gigaset, you can start calling immediately – or you can adapt it to your personal requirements. Use the following guide to quickly locate the most important functions.

Operating the phone	▶	page 19
Changing the ringers and volume on the handset	▶	page 39
Changing the call volume on the handset	▶	page 38
Setting the sound of the earpiece	▶	page 39
Activating Eco Mode / Eco Mode+	▶	page 35
Transferring an old directory to a new handset	▶	page 30
Setting big dial font	▶	page 37
Storing numbers in the directory	▶	page 29

Using the phone

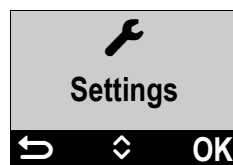
Menu guidance

Your telephone's functions are accessed via a menu consisting of several levels (menu overview → page 24).

Main menu (first menu level)

- ▶ When the handset is in idle status, press the display key **Menu** to open the main menu.

The functions in the main menu are shown by means of an icon and the function's name.



Selecting a function:

- ▶ You can scroll between functions using the control key . The relevant function is shown in the display.
- ▶ Press the display key **OK** to select the displayed function. This opens the corresponding submenu and the first entry is displayed.

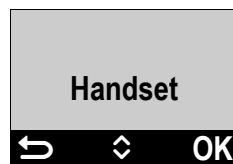
If you press the display key , left on the control key  or **briefly** press the end call key , the display returns to idle status.

Submenus

The functions in the submenu are indicated by name.

Selecting a function:

- ▶ You can scroll between functions using the control key . The relevant function is shown in the display.
- ▶ Press the display key **OK** to select the displayed function. This opens the corresponding submenu and the first entry is displayed.



If you press the display key , left on the control key  or **briefly** press the end call key , the display will return to the previous menu level.

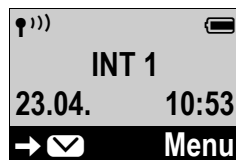
Any settings you have not confirmed by pressing **OK** will be discarded.

Using the phone

Returning to idle status

From any point in the menu:

- ▶ Press and **hold** the end call key  or
- ▶ Do not press any key: after 2 minutes, the display will **automatically** revert to idle status.



Keys on the keypad

   etc.

Press the corresponding key on the handset.



Enter digits or letters.

Correcting incorrect entries

You can correct incorrect characters in the input fields by navigating to the incorrect entry using the control key. You can then:

- ◆ Use the display key  to delete the character to the left of the cursor
- ◆ Insert characters at the cursor position
- ◆ Overwrite the highlighted (flashing) character, e.g., when entering time and date

Activating/deactivating the handset



In idle status, press and **hold** the end call key (confirmation tone).

If you place a deactivated handset in the base or charger, it will automatically be activated after a specific period of time (approx. 30 seconds).

Activating/deactivating the keypad lock

The keypad lock prevents any inadvertent use of the phone.



In idle status, press and **hold** the hash key (confirmation tone). The keypad lock is activated or deactivated. If it is activated, the  icon appears in the display.

If the keypad lock is activated, a corresponding message is displayed when you press a key.

The keypad lock deactivates automatically when you receive a call. It is reactivated when the call is finished.

Please note

When the keypad lock is active, you cannot call emergency numbers.

Understanding the operating steps

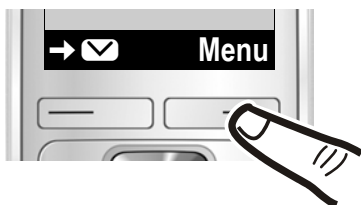
An example of a procedure is as follows:

Menu ▶  **Settings** ▶ **OK** ▶  **Handset** ▶ **OK**
▶  **Auto Answer** ▶ **OK** (✓ = on)

This means you should proceed as follows:

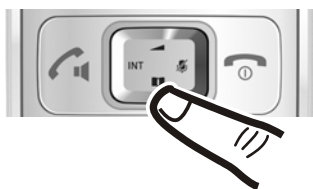
Please note

Scroll upwards if you wish to select one of the last entries in a menu level with numerous entries.



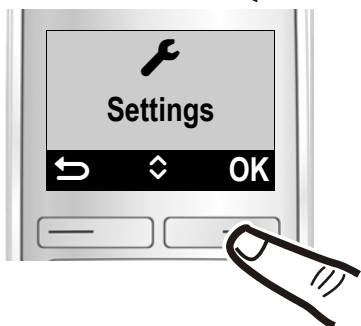
Menu :

Press the key below **Menu** on the display screen to open the main menu.



▶ :

Press up or down on the control key until ...

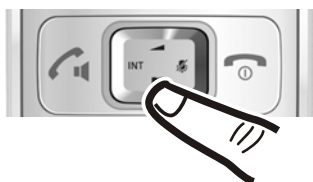


Settings:

... the menu entry **Settings** appears on the screen.

▶ **OK:**

Press the key below **OK** on the display screen to open the submenu.



▶ :

Press up or down on the control key until ...



Handset:

... the menu entry **Handset** appears on the screen.

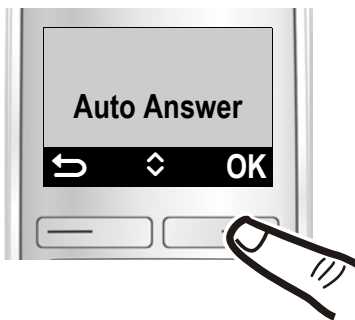
► **OK**:

Press the key below **OK** on the display screen to open the sub-menu.



► :

Press up or down on the control key until ...

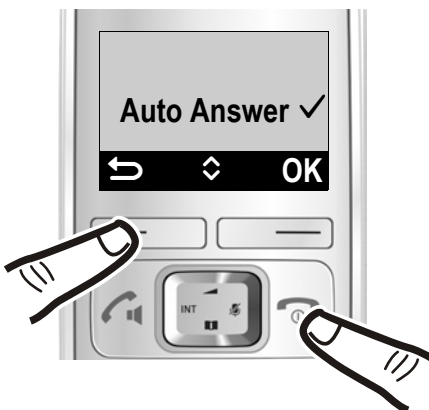


Auto Answer:

... the menu entry **Auto Answer** appears on the screen.

► **OK**:

Press the key below **OK** on the display screen to switch the function on or off (📞 = on).



The change is effective immediately and does not need to be confirmed.

Press the key below  on the display screen to jump back to the previous menu level

Or

Press and **hold** the end call key  to return to idle status.

Menu tree

If you press the **Menu** display key in idle status, a list appears with menu entries. You can scroll through the list by pressing .

-  **Alarm Clock**
-  **Audio Settings**
-  **Voice Mail**
-  **Settings**

Some of these menu entries contain submenus. The page numbers refer to the relevant description in the user guide.

Alarm Clock

Activation	→ page 35
Wake-up time	→ page 35

Audio Settings

Handset Volume	Earpiece	→ page 38
	Speaker	→ page 38
Handset Sound	Low	→ page 39
	High	→ page 39
Ringer Volume	→ page 39	
Ringer Melody	External Calls	→ page 39
	Internal Calls	→ page 39
	Alarm Clock	→ page 39
Advis.Tones	→ page 40	
Battery Low	→ page 40	

Voice Mail (Menu dependent on base)

Play Messages	→ page 34
Netw. Mailbox	→ page 34

 Settings

Date/Time	→ page 15																				
Handset	<table><tr><td>Language</td><td>→ page 37</td></tr><tr><td>Big Dial Font</td><td>→ page 37</td></tr><tr><td>Contrast</td><td>→ page 37</td></tr><tr><td>Backlight</td><td><table><tr><td>In Charger</td><td>→ page 37</td></tr><tr><td>Out of Char.</td><td>→ page 37</td></tr></table></td></tr><tr><td>Auto Answer</td><td>→ page 38</td></tr><tr><td>Register HS</td><td>→ page 13</td></tr><tr><td>De-register HS</td><td></td></tr><tr><td>Reset Handset</td><td>→ page 40</td></tr></table>	Language	→ page 37	Big Dial Font	→ page 37	Contrast	→ page 37	Backlight	<table><tr><td>In Charger</td><td>→ page 37</td></tr><tr><td>Out of Char.</td><td>→ page 37</td></tr></table>	In Charger	→ page 37	Out of Char.	→ page 37	Auto Answer	→ page 38	Register HS	→ page 13	De-register HS		Reset Handset	→ page 40
Language	→ page 37																				
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Register HS	→ page 13																				
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Reset Handset	→ page 40																				
Base	(Menu dependent on base)																				

Making calls

When the display backlight is switched off, pressing any key will activate the backlight. The relevant key function is performed.

Making external calls and ending calls

External calls are calls using the public telephone network.

Enter the phone number  and press the talk key . The number is dialled.

You can also **first** press and **hold** the talk key  (dial tone) and then enter the number.

Press and **hold** the hash key  to enter a dialling pause.

During the call, you can access the menu for adjusting the earpiece volume with  and adjust the volume using .

Ending a call/cancelling dialling:

Press the end call key  or place the handset in the base or charger.

Accepting a call

The handset indicates an incoming call in three ways: by ringing, by a display on the screen and by the flashing talk/speaker key .

Press the talk/speaker key  to accept the call.

If the handset is in the charger and the **Auto Answer** function is activated (→ page 38), the handset automatically accepts the call when you remove it from the charger..

If the ringer is intrusive, press

Menu ▶ **Silent** ▶ **OK**

You can accept the call as long as it is displayed on the screen.

Calling Line Identification

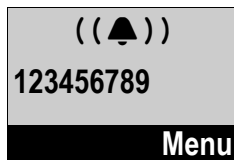
When you receive a call, the caller's number is displayed on the screen if the following prerequisites are met.

- ◆ Your network provider supports CLIP, CLI.
 - CLI (Calling Line Identification): the caller's number is transmitted.
 - CLIP (Calling Line Identification Presentation): the caller's number is displayed.
- ◆ You have requested CLIP from your network provider.
- ◆ The caller has requested CLI from the network provider.

Call display

When you receive a call, the phone number is shown in the display.

If the number of the caller is stored in your directory, the display is replaced by the corresponding directory entry.



The following is displayed instead of the number:

- ◆ **External call**, if no number is transmitted.
- ◆ **Withheld**, if the caller has withheld Calling Line Identification.
- ◆ **Unavailable**, if the caller has not requested Calling Line Identification.

Notes on phone number display (CLIP)

By default, the number of the caller is shown in the display of your Gigaset telephone. You do not have to make any other settings on your Gigaset telephone.

However, if the caller's number is not displayed, this can be due to the following:

- ◆ You have not requested CLIP from your network provider
- ◆ Your telephone is connected via a PABX or a router with an integrated PABX (gateway) that does not transmit all information.

Is your telephone connected via a PABX/gateway?

You can establish this by checking for an additional device connected between your telephone and home connection, e.g., a PABX, gateway etc. In most cases, simply resetting this device will remedy the situation:

- ▶ Briefly disconnect the PABX power plug. Re-insert the plug and wait for the device to restart.

If the caller number is still not displayed:

- ▶ Check the CLIP (phone number display) settings of your PABX and activate this function if necessary. In the user manual for the device, search for the term "CLIP" (or an alternative term such as "calling line identification", "phone number identification", "caller ID" etc.). If necessary, contact the device manufacturer.

If this does not resolve the problem, it is possible that your network provider does not provide the CLIP service for this number.

Have you requested the phone number display service from your network provider?

- ▶ Check whether your provider supports phone number display (CLIP) and that the function has been activated for you. If necessary, contact your provider.

Additional information on this subject can be found on the Gigaset website at:

www.gigaset.com/service

Speaker mode

In speaker mode, you activate the loudspeaker so that you can hear the caller without having to hold the handset to your ear. You therefore have both hands free and other people can listen in on the conversation.

Please note

Inform your caller before you use speaker mode so that they know a third party may be listening.

Activating/deactivating speaker mode

Switching between earpiece and speaker mode

 Press the speaker key.

Activate/deactivate speaker mode during a call.

If you wish to place the handset in the charger during a call:

- ▶ Press and hold the speaker key  while placing the handset in the base/charger and for a further 2 seconds. Otherwise, the call is cancelled.

For instructions on adjusting the loudspeaker volume, see
→ page 38.

Muting

You can deactivate your handset's microphone during a call.

Press the **right-hand** control key  during the call to activate/deactivate the function.

Using the directory and lists

The telephone offers a directory, redial list, answering machine list (dependent on base), network mailbox list and calls list.

You can save up to 120 entries in the directory.

You can create a personalised directory for your own individual handset. You can copy all of the entries or individual entries to other handsets (→ page 30). It is also possible to copy entries from old handsets providing they are registered to your (new) base.

Directory

You can store numbers and the associated names in the **directory**. With the handset in idle status, open the directory by pressing the control key .

Length of an entry

Number: max. 32 digits

Name: max. 16 characters

Saving the first number in the directory

 ▶ New Entry? ▶ **OK**

▶  (Enter number) ▶ **OK**

▶  (Enter name) ▶ **OK**

Storing further numbers in the directory

 ▶ **Menu** ▶ **New Entry** ▶ **OK**
 ▶  (Enter number) ▶ **OK**
 ▶  (Enter name) ▶ **OK**

Please note

- ◆ Refer to the character set chart to see how to enter names (→ page 47).
- ◆ Press and **hold** the hash key  to enter a dialling pause.

Order of directory entries

The directory entries are sorted in alphabetical order. Spaces and digits take first priority. The sort order is as follows:

- 1 Space
- 2 Digits (0–9)
- 3 Letters (alphabetical)
- 4 Other characters

To get round the alphabetical order of the entries, insert a space or a digit in front of the name. These entries will then move to the beginning of the directory.

Selecting a directory entry

 Open the directory.

You have the following options:

- ◆ Use  to scroll through the entries until the required name is selected.
- ◆ Enter the first character of the name, if necessary scroll to the entry using .

Dialling with the directory

Select an entry.



Managing directory entries

Select an entry.

The following functions can be selected with **Menu** ▶ :

New Entry

Save new phone number.

Show Number

Display the phone number.

Show Name

Display the name.

Edit Entry

Edit selected entry.

Use Number

Edit or add to a stored number. Then dial or select other functions using **Menu**.

Delete Entry

Delete selected entry.

Send Entry

Send an individual entry to another handset (→ page 30).

Delete List

Delete **all** directory entries.

Send List

Send the complete directory to another handset.

Shortcut

For creating shortcuts by assigning the current entry to a key, see the following section.

Using the directory and lists

Using shortcut keys

You can assign directory entries to the keys  to .

 ▶  (Select entry)

▶ **Menu** ▶ **Shortcut**

▶  (Press the key to which you want to assign the entry)

To dial, press and **hold** the relevant shortcut key.

Transferring the directory to another handset

You can transfer directory entries from other handsets to your new handset – even entries from old handsets.

Prerequisites:

- ◆ The sending and receiving handsets must both be registered to the same base.
- ◆ The other handset and the base can send and receive directory entries.

 ▶  (Select entry)

▶ **Menu**

▶  **Send Entry/Send List**

▶ **OK** ▶  (Select internal of the receiving handset)

▶ **OK**

A message appears on the display to confirm a successful transfer. You will hear the confirmation tone.

Adding a displayed number to the directory

You can copy numbers displayed in a list, e.g., the calls list or redial list, to the directory.

A number is displayed.

Menu ▶  **Copy to Dir.** ▶ **OK**

▶ Complete the entry (→ page 29).

Making internal calls

Internal calls are free calls between handsets that are registered with the same base.

Calling a specific handset



Initiate internal call.



Enter the number of the handset.

Or:



Initiate internal call.



Select handset.



Press the talk key.

Calling all handsets ("group call")



Press and **hold**.

Or:



Initiate internal call.



Press the star key.

Or:



Initiate internal call.

Call All Select



Press the talk key.

Ending a call



Press the end call key.

Accepting an internal call

Your telephone rings and the internal number of the caller appears in the display (e.g. INT 2).

Press the talk key  to accept the call.

Ending a call

Press the end call key .

Transferring a call to another handset/internal consultation

You are in conversation with an **external** participant.

 Open the list of handsets.

The external participant hears the music on hold.

 Select a handset or **Call All** and press **OK**.

When an internal participant answers:

- ▶ If necessary, announce the external call.

Either

 Press the end call key. The external call is transferred to the other handset.

Or

 Press the display key. You are reconnected with the external participant.

When transferring a call, you can also press the end call key  before the internal participant answers.

If the internal participant does not answer or the line is busy, the call will automatically return to you.

Accepting a waiting call

If you receive an **external** call during an **internal** call, you will hear the call waiting tone (short tone). The caller's number will appear in the display if Calling Line Identification is enabled.

- ▶ Press the end call key  to end the internal call.
- ▶ Press the talk key  to accept the external call.

Redial list

The redial list contains the ten numbers last dialled with the handset. If one of the numbers is in the directory, the corresponding name will be displayed.

Dialling from the redial list

-  Press the talk key.
-  Select an entry.
-  Press the talk key. The number is dialled.

Managing entries in the redial list

-  Press the talk key.
-  Select an entry.
- Menu** Press the display key.

The following functions can be selected with :

Use Number

Edit or add to the number. Then dial or select other functions from the **Menu**.

Copy to Dir.

Copy an entry to the directory.

Delete Entry

Delete selected entry.

Delete List

Delete all entries.

Answering machine list (dependent on base)

The answering machine list contains all the calls recorded by the answering machine. You can use the list to listen to messages on the answering machine.

Network mailbox list

You can use this list to listen to messages on the network mailbox (→ page 34).

Calls list (dependent on base)

Prerequisite: CLIP (→ page 27)

Depending on the base, the calls list contains:

- ◆ All calls
 - Accepted calls
 - Unanswered calls
 - Calls recorded by the answering machine
- ◆ Missed calls
 - Unanswered calls
 - Calls not recorded by the answering machine

See your base user guide for further information.

Opening the calls list

▶ CallsList

The calls list is displayed as follows:

CallsList 01+02

Number of new entries + number of old, read entries.

OK Press the display key to open the list.

The last incoming call is displayed. The display will alternate between the following (example):

12345678	Number or name of caller
23.04. 10:53	Date/time of call

If necessary, use to select another entry.

The following functions can be selected with **Menu** ▶ :

Delete Entry

Delete current entry.

Copy to Dir.

Copy an entry to the directory.

Date/Time

Display date and time of call (if set, → page 15).

Status

New Call: new missed call.

Old Call: entry already read.

Delete List

Caution! All **old and new** entries will be deleted.

After exiting the calls lists, all viewed entries are assigned the status "old".

Calling back a caller from the calls list

▶ CallsList 01+02 ▶ **OK**
▶ (Select entry) ▶

Opening lists

When you press , the list selection opens. You can scroll through the available lists by pressing . Only the lists containing messages and the network mailbox list are displayed.

An **advisory tone** sounds as soon as a **new entry** appears in a list. The message **New messages** appears in the display.

Please note

If calls are saved in the network mailbox, you will receive a message if the appropriate settings have been set (depending on your network provider).

Using the network mailbox

The network mailbox is the answering machine in your provider's telephone network. More information is available from your provider.

You cannot use the network mailbox unless you have **requested** it from your provider.

Entering the network mailbox number

In order to use the network mailbox quickly and easily via the network mailbox list and to use fast access, you will need to enter the number in your phone.

Menu ▶ **☎ Voice Mail** ▶ **OK**
▶ **☎ Netw. Mailbox** ▶ **OK**



Enter the network mailbox number and press **OK**.

Accepting a new message from the network mailbox

When a message is recorded, you receive a call from the network mailbox. If you have requested Calling Line Identification, the network mailbox number is displayed. If you accept the call, the new messages are played back. If you do not accept the call, the network mailbox number is saved in the **calls list** (→ page 32).

Please note

Enter the network mailbox phone number into your directory along with the designation "Network mailbox"; the display and the calls list will then show this designation.

Playing back messages

There are three ways of calling the network mailbox.

- ◆ Call the network mailbox via the **Voice Mail** menu:

Menu ▶ **☎ Voice Mail** ▶ **OK**
▶ **☎ Play Messages** ▶ **OK**

Dependent on base:

▶ **☎ Net Mailbox** ▶ **OK**

- ◆ Call the network mailbox via the network mailbox list:

→ ☑ ▶ **☎ Netw.MBX**

The list is displayed as follows:

Netw.MBX 00+**

00: The number of new messages is only displayed correctly if your network provider transmits this information.

** : The number of old messages is not available.

OK Press the display key to call the network mailbox.

- ◆ Fast access to the network mailbox:

To access the network mailbox, simply press and **hold** the **1=** key – you do not have to select it via the menu.

ECO DECT

You are helping to protect the environment with your Gigaset.

Reducing energy consumption

Your telephone has a power-saving adapter plug and uses <0.4 W when in idle status and when the batteries are not being charged.

Reducing radiation (dependent on base)

The radiation can only be reduced if your base supports this function.

The telephone's transmission power is **automatically** reduced depending on the distance to the base.

You can reduce the radiation from the handset and base even more by using **Eco Mode** or **Eco Mode+**. For further information, please refer to your base user guide.

You are helping to protect the environment with your Gigaset.

Using the handset as an alarm clock

Activating/deactivating the alarm clock

Prerequisite:

The time is set (→ page 15).

Menu ▶  **Alarm Clock** ▶ **OK**

▶  **Activation**

▶ **OK** (✓ = activated)

After you activate the alarm clock, the menu for setting the wake-up time opens automatically.

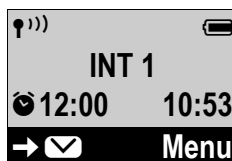
Setting the wake-up time

Menu ▶  **Alarm Clock** ▶ **OK**

▶  **Wake-up time** ▶ **OK**

▶  (Enter wake-up time) ▶ **OK**

If the alarm clock is activated, you will see the  icon in the display and the wake-up time after it.



When the alarm clock rings...

Press any key to deactivate the alarm clock for 24 hours.

If you do not press any key, the alarm clock switches off after one minute.

Using the handset as an alarm clock

Call waiting

Many Telecommunication providers in Australia and New Zealand offer a Call waiting service on your Home Phone Line. Please speak to your service provider to check if your Home Phone line is activated for this service (charges may apply).

The most common providers instructions for Call waiting are as follows.

Please note

These processes depend on the network provider and are subject to change.

Australia:

Telstra:

To answer an incoming call when you're already on a call, or to switch between calls:

- ▶ Press the Recall key  and listen for the dial tone, then press .

To hang up on one call and return to the other:

- ▶ Press the Recall key  on your phone and listen for the dial tone, then press .

To reject an incoming call when you are already on a call:

- ▶ Push the Recall key  on your phone and listen for the dial tone, then press  again.

For more information please contact Telstra.

Optus:

You are on the phone and hear the beeps.

To put the first caller on hold and talk to the new caller (the caller on hold will hear nothing):

- ▶ Press the Recall key  on your phone.

To return to the first caller:

- ▶ Press the Recall key  and put the new caller on hold. You can alternate between the calls in this way.

Or

- ▶ Hang up the first call. The phone will ring again with the second caller. This means that you will not be able to go back to the first caller.

For more information please contact Optus.

New Zealand:

Telecom NZ:

You are on the phone and hear four beeps.

To talk to the second caller:

- ▶ Press the Recall key  on your phone.

To return to the first caller:

Press the Recall key  again and you will be able to continue your original conversation.

For more information please contact Telecom NZ.

Setting the handset

You can change the settings on your handset to suit your individual requirements.

Changing the display language

You can view the display texts in different languages.

Menu ▶ **Settings** ▶ **OK**

▶ **Handset** ▶ **OK**

▶ **Language** ▶ **OK**

▶ (Select language) ▶ **OK**

The current language is indicated by a ✓.

If you accidentally choose a language you do not understand:

Menu ▶

▶ (Select language)

▶ **OK** (✓ = selected)

Setting big dial font

You can improve the legibility of the digits when you dial. Bigger digits are displayed.

Menu ▶ **Settings** ▶ **OK**

▶ **Handset** ▶ **OK**

▶ **Big Dial Font** ▶ **OK** (✓ = on)

Changing the display contrast

You can set the display contrast to 9 levels.

Menu ▶ **Settings** ▶ **OK**

▶ **Handset** ▶ **OK**

▶ **Contrast** ▶ **OK**

▶ (Set contrast) ▶ **OK**

Setting the display backlight

Depending on whether or not the handset is in the charger, you can activate or deactivate the display backlight (✓ = on).

Menu ▶ **Settings** ▶ **OK**

▶ **Handset** ▶ **OK**

▶ **Backlight** ▶ **OK**

▶ **In Charger/Out of Char.**

▶ **OK** (✓ = on)

If the display backlight **In Charger** is activated, the display is permanently dimmed when the handset is in the charger.

If the display backlight **Out of Charger** is activated, the handset will switch the display brightness in two stages to 10% of the maximum brightness when the handset is not in the charger.

When the display backlight is switched off, pressing any key will activate the backlight and perform the relevant key function.

Setting the handset

Please note

If the backlight is turned on outside the charger, the standby time for the handset is considerably reduced!

Auto answer

When this function is activated, you can simply lift the handset out of the charger when you receive a call without having to press the talk key .

 ▶  **Settings** ▶ 

▶  **Handset** ▶ 

▶  **Auto Answer**

▶  (✓ = on)

Changing the speaker/earpiece volume

You can set the volume for speaker mode and earpiece mode to five different levels.

In idle status:

 ▶ **Handset Volume** ▶ 

▶  **Earpiece/Speaker** ▶ 

 Set the volume 1–5.

 Press the display key to save the setting.

During a call via the earpiece or in speaker mode:



Press the control key to open the menu for setting the volume. Set the earpiece or speaker volume 1–5 by pressing .

The setting 1–5 will be saved automatically after approximately 3 seconds or alternatively press the display key .

Please note

You can also set the call volume via the menu (→ page 24).

Extra loud setting

During a call, the earpiece volume can also be set to **Extra Loud**



Do not hold the handset close to the ear when doing so.

If **Extra Loud** is set, **Extra Loud!** is shown on the display.

After pressing the display key  or at the end of the call, the volume will automatically drop to the previously set level.

Warning

- ◆ This setting can cause damage to the hearing of people with good hearing and is only intended for people with a hearing impairment.
- ◆ It may amplify interference noise in the phone line.

Setting the sound of the earpiece

Adjust the sound of the earpiece to suit your requirements.

- ◆ **Low:** Default setting
- ◆ **High:** Treble emphasis setting

In **idle status**:

 ▶ **Handset Sound** ▶ **OK**

▶  **Low/High**

▶ **OK** (✓ = selected)

Please note

You can also set the sound of the earpiece via the menu (→ page 24).

Changing ringers

- ◆ **Volume:**

Five volume levels (1–5) and **Crescendo** (volume increases with each ring) can be set.

- ◆ **Melody:**

List of pre-loaded ringer melodies. The first three melodies are the "classic" ringer melodies.

You can also set different ringer melodies for the following functions:

- ◆ **External Calls**
- ◆ **Internal Calls**
- ◆ **Alarm Clock**

Setting the ringer volume

The ringer volume is the same for all types of ring.

In **idle status**:

 ▶  **Ringer Volume** ▶ **OK**



Set the volume.

OK

Press the display key to save the setting.

Please note

You can also adjust the ringer volume via the menu (→ page 24).

Setting the ringer melody

Set different ringer melodies for external calls, internal calls and the alarm clock.

In **idle status**:

 ▶  **Ringer Melody** ▶ **OK**

▶  **External Calls/Internal Calls/Alarm Clock** ▶ **OK**



Select melody and press **OK** (✓ = selected).

Please note

You can also set the ringer melodies via the menu (→ page 24).

Activating/deactivating the ringer

You can:

- ◆ Permanently deactivate the ringer in **idle status** or **when receiving a call**
- ◆ Deactivate the ringer for the **current call** only

The ringer cannot be reactivated while a call is in progress.

Setting the handset

Permanently deactivating the ringer

-  Press and **hold** the star key.

The  icon appears in the display.

Reactivating the ringer

-  Press and **hold** the star key.

Deactivating the ringer for the current call

Menu ▶ **Silent** ▶ **OK**

Advisory/warning tones

Your handset uses advisory tones to tell you about different activities and statuses. The following tones can be activated and deactivated independently of each other:

◆ **Advis.Tones**

- **Key click:** Every key press is confirmed.
- **Confirmation tone** (rising tone sequence): At the end of an entry/setting, when the handset is placed in the base/charger and on arrival of a new entry in the answering machine list or the calls list.
- **Error tone** (descending tone sequence): When you make an incorrect entry.
- **Menu end tone:** When scrolling at the end of a menu.

◆ **Battery Low**

The battery needs charging.

The **menu end tone** when scrolling at the end of a menu cannot be deactivated.

Activating/deactivating advisory tones

Menu ▶  **Audio Settings** ▶ **OK**
▶  **Advis.Tones** ▶ **OK** (✓ = on)

Activating/deactivating the battery low beep

Menu ▶  **Audio Settings** ▶ **OK**
▶  **Battery Low** ▶ **OK** (✓ = on)

Restoring the handset default settings

You can reset any individual settings and changes that you have made. This will not affect entries in the directory, calls list, date and time or the handset's registration to the base.

Menu ▶  **Settings** ▶ **OK**
▶  **Handset** ▶ **OK**
▶  **Reset Handset** ▶ **OK**
▶ **Reset?** ▶ **OK**

Cancel the reset with .

Customer service & product warranty – Australia and New Zealand

IMPORTANT

Please retain your sales receipt as proof of the date of purchase.

Customer Service

If you require assistance in operating this product please contact us

AUS: 1300 780 878 or by e-mail at the Customer Care section of our website at www.gigaset.com/au

NZ: 0800 780 878 or by e-mail at the Customer Care section of our website at www.gigaset.com/au

If you are trying to access a Network Service and require assistance specifically related to the network service or would like to subscribe to the service, contact your service provider.

Product Warranty

Subject to the conditions below, this product, excluding battery and accessory devices, is guaranteed against any defect in materials or workmanship under conditions of normal use for a period of 12 months from date of purchase.

The benefits conferred by this warranty are in addition to other warranties and remedies that are implied under the Australian Trade Practices Act and similar Country, State and Territory laws (Statutory Rights).

Subject to your Statutory Rights, the goods will not be eligible for service under this warranty if:

1. Proof of purchase cannot be provided;
2. The defect was caused by an accident, misuse, abuse, improper installation or operation, vermin infestation, lack of reasonable care, unauthorised modification, loss of parts, tampering or attempted repair by a person not authorised by Gigaset; or
3. The product has been damaged by lightning or a mains power surge.
4. The Phone was not imported into Australia by Gigaset Communications GmbH.

To obtain service during the terms of this warranty call the Information Line on

AUS: 1300 780 878 or by e-mail at the Customer Care section of our website at www.gigaset.com/au

NZ: 0800 780 878

If it is necessary to have the product serviced, the Customer Service Representative will inform you of the product return process.

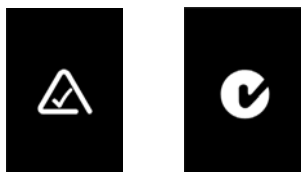
Please ensure that:

1. You provide proof of purchase;
2. Your product is suitably packaged; and
3. You have included all components from the original purchase.

Subject to your Statutory Rights:

1. Any claim under this warranty is limited to the cost of repair or replacement of the product; and
2. If the goods are found to be in sound working order by the authorised service centre, you may be charged a fee for service and for any other direct costs associated with having the product delivered for service.

Replacement or repair services are only offered for products purchased in Australia and New Zealand that bear Gigaset Communications GmbH local registered N Number and Telepermit markings.



Please have your proof of purchase ready when calling.

IMPORTANT NOTICE:

Under power failure conditions, this telephone may not operate. Please ensure that a separate telephone, not dependent upon local power, is available for emergency use.

Questions and answers

If you have any questions about using your phone, visit us anytime at www.gigaset.com/service.

In addition, the following table provides troubleshooting assistance.

The display is blank.

1. The handset is not activated.
 - ▶ Press and **hold** the end call key .
2. The battery is empty.
 - ▶ Charge the battery or replace it (→ page 11).

"Base" flashes in the display.

1. The handset is outside the range of the base.
 - ▶ Reduce the distance between the handset and the base.
2. The range of the base is reduced because Eco Mode mode is activated.
 - ▶ Deactivate Eco Mode or reduce the distance between the handset and the base.
3. The base is not activated.
 - ▶ Check the base power adapter.

"Put into base" or "Register HS" flashes in the display.

The handset has not been registered with the base or has been de-registered.

- ▶ Place the handset in the base (automatic registration, may take up to 5 minutes) or register the handset manually (→ page 13).

The handset does not ring.

The ringer is switched off.

- ▶ Activate the ringer (→ page 39).

You cannot hear a ringtone/dialing tone from the fixed line.

The phone cord supplied has not been used or has been replaced by a new cord with the wrong pin connections.

- ▶ Please always use the phone cord supplied or ensure that the pin connections are correct when purchasing from a retailer.

The connection always terminates after approx. 30 seconds.

Repeater activated/deactivated.

- ▶ Activate/deactivate the handset (→ page 20).

When you try to activate Eco Mode+, "Not possible!" appears in the display.

A handset is registered to the base that does not support **Eco Mode+**.

Error tone sounds after system PIN prompt.

You have entered the wrong system PIN.

- ▶ Reset the system PIN to 0000.

Forgotten system PIN.

- ▶ Reset the system PIN to 0000.

The number of the caller is not displayed although CLIP has been set.

Calling Line Identification is not enabled.

- ▶ **The caller** should ask the network provider to enable Calling Line Identification (CLI).

Refer to the notes on Calling Line Identification → page 27.

Environment

You hear an error tone when keying an input.

Action has failed/invalid input.

- ▶ Repeat the process.
Read the display and refer to the user guide if necessary.

You cannot listen to messages on the network mailbox.

Your PABX is set to pulse dialling.

Exclusion of liability

Some displays may contain pixels (picture elements) which remain activated or deactivated. This is completely normal and does not indicate a fault.

Environment

Our environmental mission statement

We, Gigaset Communications GmbH, bear social responsibility and are actively committed to a better world. Our ideas, technologies and actions serve people, society and the environment. The aim of our global activity is to secure sustainable life resources for humanity. We are committed to a responsibility for our products that comprises their entire life cycle. The environmental impact of products, including their manufacture, procurement, distribution, utilisation, service and disposal, are already evaluated during product and process design.

Further information on environmentally friendly products and processes is available on the Internet at www.gigaset.com.

Environmental management system



Gigaset Communications GmbH is certified pursuant to the international standards EN 14001 and ISO 9001.

ISO 14001 (Environment): Certified since September 2007 by TÜV SÜD Management Service GmbH.

ISO 9001 (Quality): Certified since 17/02/1994 by TÜV SÜD Management Service GmbH.

Ecological energy consumption

The use of ECO DECT (→ page 35) saves energy and makes an active contribution towards protecting the environment.

Disposal

Batteries should not be disposed of in general household waste.

Observe the local waste disposal regulations, details of which can be obtained from your local authority or the dealer you purchased the product from.

All electrical and electronic equipment must be disposed of separately from general household waste using the sites designated by local authorities.



The appropriate disposal and separate collection of used equipment serve to prevent potential harm to the

environment and to health. They are a precondition for the re-use and recycling of used electrical and electronic equipment.

For further information on disposing of your used equipment, please contact your local authority or your refuse collection service.

Appendix

Care

Wipe the base station, charging cradle and handset with a **damp** cloth (do not use solvent) or an anti-static cloth.

Never use a dry cloth. This can cause static.

Impairments in high-gloss finishes can be carefully removed using display polishes for mobile phones.

Contact with liquid

If the handset has come into contact with liquid:

- 1 **Switch off the handset and remove the battery pack immediately.**
- 2 Allow the liquid to drain from the handset.
- 3 Pat all parts dry, then place the handset with the battery compartment open and the keypad facing down in a dry, warm place **for at least 72 hours (not in a microwave, oven etc.).**
- 4 **Do not switch on the handset again until it is completely dry.**

When it has fully dried out, you will normally be able to use it again.

Specifications

Batteries

Technology: Nickel-metal-hydride (NiMH)

Size: AAA (Micro, HR03)

Voltage: 1.2 V

Capacity: 550 - 1000 mAh

The device is supplied with two approved batteries.

Appendix

Handset operating times/ charging times

Your handset can charge batteries up to a capacity of 1000 mAh. Using special high-performance batteries or batteries with high capacities is not recommended for cordless phones.

The operating time of your Gigaset depends on the capacity and age of the batteries and the way it is used. (Standby times/talktimes/operating times are maximum possible times, charging times are typical values.)

	Capacity (mAh) approx.			
	550	700	800	1000
Standby time (hours) *	190/ 153	220/ 176	255/ 203	310/ 250
Talktime (hours)	17	20	23	28
Operating time for 1.5 hrs of calls per day (hours) **				
- Without	110	130	150	185
- With	85	95	110	135
Eco Mode+				
Charging time in charger (hours)	6	7	8	9.5

* Without/with display backlight

** Without display backlight
(Setting the display backlight → page 37)

Due to the constant progression in battery development, the list of recommended batteries in the FAQ section of the Gigaset Customer Care pages is updated regularly:

www.gigaset.com/service

General specifications

DECT standard	Supported
GAP standard	Supported
No. of channels	60 duplex channels
Radio frequency range	1880–1900 MHz
Duplex method	Time multiplex, 10 ms frame length
Repeat frequency of the transmission pulse	100 Hz
Length of the transmission pulse	370 µs
Channel grid	1728 kHz
Bit rate	1152 kbit/s
Modulation	GFSK
Language code	32 kbit/s
Transmission power	10 mW average power per channel, 250 mW pulse power
Range	Up to 300 m outdoors, up to 50 m indoors
Ambient conditions for operation	+5°C to +45°C, 20% to 75% relative humidity
Dialling mode	DTMF (tone dialling)

Writing and editing names

The following rules apply when writing names:

- ◆ Each key between  and  is assigned several letters and characters.
- ◆ Control the cursor with  .
- ◆ Characters are inserted at the cursor position.
- ◆ Press the display key  to delete the character to the left of the cursor.
- ◆ The first letter of the name is automatically capitalised and then followed by lower case letters.

Setting upper/lower case or digits

Repeatedly press the hash key  to change the text input mode.

123	Digits
Abc	Upper case *
abc	Lower case

* First letter in capitals, all others in lower case

Writing names

Enter the individual letters/characters by pressing the corresponding key.

Briefly press the key several times in succession to select the required letter/character.

Standard characters

	1x	2x	3x	4x	5x	6x	7x	8x	9x	10x	11x	12x	13x	14x	15x
	1	£	\$	¥	¤										
	a	b	c	2	ä	á	à	â	ã	ç					
	d	e	f	3	ë	é	è	ê							
	g	h	i	4	ï	í	ì	î							
	j	k	l	5											
	m	n	o	6	ö	ñ	ó	ô	õ						
	p	q	r	7	ß										
	t	u	v	8	ü	ú	ù	û							
	w	x	y	9	ÿ	ý	æ	ø	å						
		.	,	?	!	0	+	-	:	;	"	'	;	—	
	*	/	(	)	<	=	>	%							
			#	@	\	&	§								

1) Space

Accessories

Compatibility

You can find more information about the handset functions in connection with the individual Gigaset bases at:

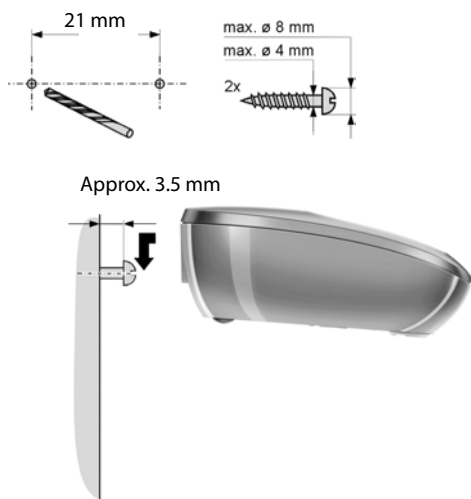
www.gigaset.com/compatibility

All accessories and batteries are available from your phone retailer.



Use only original accessories. This will avoid possible health risks and personal injury, and also ensure that all the relevant regulations are complied with.

Mounting the charger on the wall



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